



# In Touch



OCTOBER 2013

## Office Closed

WTCI, WIN, & ITA will be closed on Monday, October 14th in observance of Columbus Day.

## Contact

**Wabash Independent Networks**  
113 Hagen Drive, PO Box 719  
Flora, IL 62839

## 24/7 Internet Tech Support

Local: 618-662-3636  
Toll Free: 877-878-2120

## Tech Support

techsupport@wabash.net

## Office Hours

Monday–Friday, 8:00 a.m. to 5:00 p.m.

## Email Us

winita@wabash.net

## Visit Us Online

www.wabash.net



Find us on  
**Facebook**

## Facebook

<http://www.facebook.com/wabashindependentnetworks>

## Channel Update

On September 23rd, the Style channel changed its name to Esquire Network. Esquire Network brings the iconic men's brand to television with programming that explores and celebrates the interests, passions and aspirations of men today.



Wabash Independent Networks

## SPOOKTACULAR Savings

**Our Specials for October 1<sup>st</sup> - October 31<sup>st</sup> include:**

- Sign up for Automatic Bank Draft and receive a one-time \$10 bill credit.
- Upgrade your WIN Video/Cable TV and receive a one-time \$20 credit on your first bill.
- Upgrade your WIN Internet speeds to receive a \$20 credit on your first bill.
- 20% off any hands free device from ITA. *(These are great investments, considering Governor Pat Quinn signed legislation that will go in effect January 2014, banning cellphones held to the ear.)*
- ITA will be issuing FREE cellular activation on Tuesday, Oct. 1st. This is also a good time to add an additional line. *(Offer only valid on October 1st)*



Save Time and Trees With our Online Billing  
Visit [www.wabash.net](http://www.wabash.net) and Select Bank Draft/Go Green to sign up now!

## Halloween Safety Tips for Your Pets

You want Halloween to be a fun and safe experience for the whole family, including your pets. So keep these tips in mind:

- Dogs can be easily excited by Halloween commotion and a dog bite or lost dog will quickly end the evening of fun. Opening the door for trick-or-treaters creates escape opportunities so keep a watchful eye on your dogs. Also make sure all of your pets are wearing tags with current ID.
- Decorations can be dangerous, so keep them safely away from pets. For example, candle flames can set fire to a pet's fur and hanging or dangling decorations can be an entanglement or choking hazard to some animals. Use fake cobwebs sparingly. Pets can choke on fake cobwebs used indoors; used outdoors, these cobwebs may pose a risk to birds and other wildlife.
- Keep candy out of your pets' reach. Not only is chocolate dangerous, but xylitol (a sweetener used in candy and gum) can also be toxic. While not all candy is harmful to pets, large ingestions of sugar and fat in candy can lead to pancreatitis. Raisins are also highly toxic to dogs and can cause kidney failure. What's more, candy wrappers can be as more dangerous than the candy itself. Foil and cellophane can cause bowel obstructions that may require surgery.

**All of us at WIN wish you a "scary good" Halloween!**

## Warning Signs Your Computer Might Be Infected With a Virus

If you think the common cold spreads quickly, consider today's computer viruses. They're more sophisticated and malicious than ever, able to attack computers around the world with alarming speed. So to keep your computer healthy, learn to recognize the top symptoms of a computer virus:

**Frequent Pop-ups** One common pop-up these days warns in alarming fashion that your computer might be infected with a virus and includes an offer of "free" software to address the problem. Don't take the bait! If you do, you'll only download additional malware onto your computer.

**Messages You Didn't Send** A popular technique for hackers is to essentially hijack your email or social media accounts and send malware-laced messages to your contacts, effectively spreading their virus through attachments and links. Monitor your "Sent Messages" file and social media posts. If you see a message that didn't come from you, or acquaintances report receiving emails that you didn't send, run your antivirus software and change the password to your account.

**Lockdown Warning** Also called "ransomware," these messages come in a variety of forms. They may be official-looking notifications that your computer has been locked down due to illegal activity and a fine has been assessed, or simple ransom notes indicating that someone has taken control of your computer and you'll have to pay to get it back. Whatever the demand, do not respond.

**Crashing, Freezing, or Sluggish Operation** Like a human body afflicted with a virus, an infected computer can be sluggish and "sick." Frequent system crashes, frozen screens, and snail's pace operation all indicate a problem. It could be just a configuration issue that's easily remedied. If that's the case, you've probably noticed the problem worsening over time. But if these glitches appear suddenly, malicious software could be the culprit.

Every PC and Mac needs powerful security software running daily to catch malware in hiding, as well as a watchful operator. A virus can wreck havoc on your computer system and compromise your personal information. So stay alert, or you'll be sick with regret!

**WIN offers the automatic computer protection of SecureIt Plus. Call 618-662-3636 for details on this easy and affordable antivirus solution.**

